

Alabama
Broadband
Connectivity
for students



Jane Doe
555 Pearl Drive, Apt 555
Weaverton, AL 55555-555

To receive your free internet service, use this voucher number and follow the steps below.



Your voucher number:
A123467

Your household is eligible to receive free high-speed internet service through the Alabama Broadband Connectivity for Students Program. Follow the steps below to get your student set up to participate in distance learning this fall.

What are the steps?

Call an internet provider from the list below

1



Say "I have an Alabama ABC voucher"

2



Receive equipment and installation support from your internet provider

3



Connect to distance learning

4



Internet service providers to call:

- Internet Service Provider 1: 555-555-5555
- Internet Service Provider 2: 555-555-5555
- Internet Service Provider 3: 555-555-5555
- Internet Service Provider 4: 555-555-5555
- Internet Service Provider 5: 555-555-5555
- Internet Service Provider 6: 555-555-5555

If a service provider says they cannot provide service, call another from **the list above**. If none of these are available at your address, call 1-888-212-4998.



Program Enrollment Details:

- Your voucher covers the cost of equipment, installation fees, and internet service through December 30, 2020.
- Activation steps vary by internet service provider.
- You can use your voucher one time only, as described in this letter. **It cannot be used in a retail store.**
- If your address is incorrect, call your student's school.

Do you have questions or need assistance in Spanish? Call the Alabama Broadband Connectivity for Students Program at **1-888-212-4998** or visit us at www.abcstudents.org (website also available in Vietnamese and Lao).

¿Tiene preguntas o necesita ayuda en Español? Llame al Programa de Conectividad de Banda Ancha para Estudiantes de Alabama al **1-888-212-4998** o visítenos en www.abcstudents.org (sitio disponible en Vietnamita y Lao).

About the Alabama Broadband Connectivity for Students Program:

Governor Kay Ivey has committed \$100 million in Coronavirus Aid, Relief, and Economic Security (CARES) Act funding to deliver free internet access to eligible K-12 students in their homes this fall. The State of Alabama is using the funds to purchase internet service for low-income households with K-12 students so students can participate in distance learning. This service is being administered through the Alabama Broadband Connectivity for Students Program.

Students in Alabama that are enrolled in the National School Lunch Program through their school are automatically eligible for the Alabama Broadband Connectivity for Students Program. This letter serves as a prepaid voucher from the Alabama Broadband Connectivity for Students Program and covers the cost of equipment, installation, and high-speed internet service through December 30, 2020. The voucher can be used once, with one internet service provider, to sign up for service for the duration of the program. Enrolled households will not receive any bills and will not be charged any additional fees by the internet service provider.

If the address for your student has changed, please contact their school to update their address for the National School Lunch Program.

If you have received this letter in error, please destroy it. This letter and the voucher are intended for students who are eligible for the National School Lunch Program. By using this voucher, you are confirming that you meet the income requirements of the National School Lunch Program, which is limited to households earning \$48,470 or less for a family of four. Please do not use this voucher if your household is not income eligible for the National School Lunch Program. Your attention to this will help ensure that households that need help connecting will receive it.

It is our mission to make sure that every student in Alabama is able to access their education. The Alabama Broadband Connectivity for Students Program is here to help get your household set up for distance learning. All you need to do is:



Call one of the participating internet service providers listed on the front of this letter. If service is not available from one provider, call another provider from the list until you find one that can.



Tell the internet service provider: "I have an Alabama ABC Voucher" and provide the number on the front of this letter. **If you already purchase internet service and your service provider is participating in this program, you can ask your provider whether they will accept the voucher and apply a credit to your current service in the amount they will be paid by the ABC for Students Program.**



The internet service provider will provide any equipment or installation you may need. Don't worry, they will walk you through the process and the costs are covered by the voucher.



Once service begins, help your student get online so they can be ready to start learning.

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